

TO WHOM IT MAY CONCERN

Please accept this letter as my professional endorsement of Cape Book and College Supplies CC T/A University Book Shop, as a most valued vendor. As the Deputy Principal: Academic Services at the College of Cape Town I have come to know what a dependable vendor means.

University Book Shop is a 100 % black ownership enterprise and has a level 1 Broad Based BEE Status level.

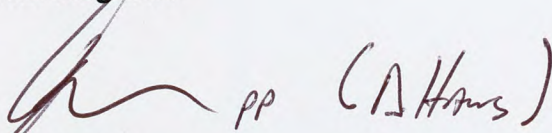
University Book Shop was awarded the tender to provide the textbooks for our full time NC(V) students for a period of 3 years from January 2018 to 31 December 2020. Their service included sourcing publishers and delivery of textbooks to the respective campuses. Quotes were provided timeously and they value both time and money and delivered the goods within the stipulated deadline.

University Book Shop delivered excellent after sale service and was most responsive to queries. They sponsored prizes for our College Graduation Ceremonies and supported and exhibited at the Provincial TVET Conferences held annually.

University Book Shop staff has always been courteous and above all professional in every respect. They are a mere telephone call away and will not hesitate to go the extra mile.

I can confidently recommend University Book Shop reliable supplier, and experts in their field.

Kind Regards



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